Occupational Employment Projections, Year 2002 Projected to Year 2012  Delta Workforce Investment Area										
	Standard Occupational Classification (SOC)	2002	2012 Projected	Projected Employment Growth 2002 to 2012		Total Projected Avg. Annual				
Code	Occupation	Employment	Employment	Number	Percent	Job Openings				
43-0000	Office and Administrative Support Occupations	17,200	18,320	1,120	6.5%	565				
43-1000	Supervisors, Office and Administrative Support Workers	1,170	1,280	110	9.4%	35				
43-1011	First-Line Supervisors/Managers of Office and Administrative Support Workers	1,170	1,280	110	9.4%	35				
43-2000	Communications Equipment Operators	270	240	-30	-11.1%	10				
43-2011	Switchboard Operators, Including Answering Service	190	190	0	0.0%	5				
43-2021	Telephone Operators	90	40	-50	-55.6%	0				
43-3000	Financial Clerks	3,480	3,780	300	8.6%	125				
43-3011	Bill and Account Collectors	220	280	60	27.3%	10				
43-3021	Billing and Posting Clerks and Machine Operators	390	410	20	5.1%	10				
43-3031	Bookkeeping, Accounting, and Auditing Clerks	1,640	1,700	60	3.7%	35				
43-3041	Gaming Cage Workers	210	250	40	19.0%	15				
43-3051	Payroll and Timekeeping Clerks	240	260	20	8.3%	10				
43-3061	Procurement Clerks	40	40	0	0.0%	0				
43-3071	Tellers	750	840	90	12.0%	45				
43-4000	Information and Record Clerks	2,930	3,430	500	17.1%	130				
43-4011	Brokerage Clerks	10	10	0	0.0%	0				
43-4031	Court, Municipal, and License Clerks	200	230	30	15.0%	5				
43-4041	Credit Authorizers, Checkers, and Clerks	20	20	0	0.0%	0				
43-4051	Customer Service Representatives	600	750	150	25.0%	25				
43-4061	Eligibility Interviewers, Government Programs	170	160	-10	-5.9%	5				
43-4071	File Clerks	200	200	0	0.0%	5				
43-4081	Hotel, Motel, and Resort Desk Clerks	340	420	80	23.5%	25				
43-4111	Interviewers, Except Eligibility and Loan	120	170	50	41.7%	10				
43-4121	Library Assistants, Clerical	220	270	50	22.7%	15				
43-4131	Loan Interviewers and Clerks	70	60	-10	-14.3%	0				

Occupational Employment Projections, Year 2002 Projected to Year 2012  Delta Workforce Investment Area										
	Standard Occupational Classification (SOC)	2002	2012 Projected	Projected Employment Growth 2002 to 2012		Total Projected Avg. Annual				
Code	Occupation	Employment	Employment	Number	Percent	Job Openings				
43-4141	New Accounts Clerks	60	70	10	16.7%	0				
43-4151	Order Clerks	150	140	-10	-6.7%	5				
43-4161	Human Resources Assistants, Except Payroll and Timekeeping	80	100	20	25.0%	5				
43-4171	Receptionists and Information Clerks	550	700	150	27.3%	30				
43-4181	Reservation and Transportation Ticket Agents and Travel Clerks	30	40	10	33.3%	0				
43-4999	Misc. Financial, Information, and Record Clerks	110	120	10	9.1%	0				
43-5000	Material Recording, Scheduling, Dispatching, and Distributing Workers	3,890	4,020	130	3.3%	135				
43-5011	Cargo and Freight Agents	10	20	10	100.0%	0				
43-5021	Couriers and Messengers	90	80	-10	-11.1%	0				
43-5031	Police, Fire, and Ambulance Dispatchers	180	190	10	5.6%	5				
43-5032	Dispatchers, Except Police, Fire, and Ambulance	90	100	10	11.1%	5				
43-5041	Meter Readers, Utilities	130	110	-20	-15.4%	5				
43-5051	Postal Service Clerks	60	60	0	0.0%	0				
43-5052	Postal Service Mail Carriers	290	310	20	6.9%	10				
43-5053	Postal Service Mail Sorters, Processors, and Processing Machine Operators	110	100	-10	-9.1%	5				
43-5061	Production, Planning, and Expediting Clerks	180	200	20	11.1%	5				
43-5071	Shipping, Receiving, and Traffic Clerks	930	990	60	6.5%	25				
43-5081	Stock Clerks and Order Fillers	1,670	1,660	-10	-0.6%	60				
43-5111	Weighers, Measurers, Checkers, and Samplers, Recordkeeping	160	200	40	25.0%	10				
43-5199	Misc. Material Recording, Scheduling, Dispatching, and Distributing Workers	10	10	0	0.0%	0				
43-6000	Secretaries and Administrative Assistants	3,290	3,360	70	2.1%	70				
43-6011	Executive Secretaries and Administrative Assistants	660	710	50	7.6%	15				
43-6012	Legal Secretaries	100	120	20	20.0%	5				
43-6013	Medical Secretaries	140	160	20	14.3%	5				
43-6014	Secretaries, Except Legal, Medical, and Executive	2,400	2,370	-30	-1.3%	45				

## Occupational Employment Projections, Year 2002 Projected to Year 2012 **Delta Workforce Investment Area** Projected Total 2012 **Employment Growth Projected Standard Occupational Classification (SOC)** 2002 Projected 2002 to 2012 Avg. Annual Code Occupation **Employment Employment** Number Percent Job Openings Other Office and Administrative Support 60 43-9000 2,220 2.8% 60 2,160 Workers -21.4% 43-9011 **Computer Operators** 140 110 -30 5 5 43-9021 Data Entry Keyers 210 200 -10 -4.8% -40.0% 43-9022 100 60 Word Processors and Typists -40 0 43-9031 **Desktop Publishers** 10 10 0 0.0% 0 0 Insurance Claims and Policy Processing Clerks 70 80 10 43-9041 14.3% Mail Clerks and Mail Machine Operators, Except 43-9051 60 50 -10 -16.7% 0 Postal Service 43-9061 Office Clerks, General 1,440 1,560 120 8.3% 45 0 43-9071 Office Machine Operators, Except Computer 30 30 0 0.0% 43-9111 Statistical Assistants 10 10 0 0.0% 0 Misc. Secretaries, Administrative Assistants, and 43-9999 100 100 0 0.0% 5 Other Office Support Workers